

# **ZTE V970M**

## **Mobile Phone**

### **User Manual**

# **LEGAL INFORMATION**

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## For Your Safety

### General Safety

|   |   |   |  |
|---|---|---|--|
|  | Don't make or receive handheld calls while driving. And never text while driving. |  | Don't use at petrol stations.                      |
|  | Keep your phone at least 15 mm away from your ear or body while making calls.     |  | Your phone may produce a bright or flashing light. |
|  | Small parts may cause a choking.  |  | Don't dispose of your phone in fire.               |
|  | Your phone can produce a loud sound.  |  | Avoid contacting with anything magnetic.           |
|  | Keep away from pacemakers and other electronic medical devices.                   |  | Avoid extreme temperatures.                        |

|   |   |   |   |
|---|---|---|---|
|  | Switch off when asked to in hospitals and medical facilities. |  | Avoid contacting with liquids. Keep your phone dry. |
|  | Switch off when told to in aircrafts and airports.            |  | Don't take your phone apart.                        |
|  | Switch off when near explosive materials or liquids.          |  | Only use approved accessories.                      |
|  | Don't rely on your phone for emergency communications.        |   |   |

## **Distraction**

### **Driving**

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

### **Operating Machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

## **Product Handling**

### **General Statement on Handling and Use**

You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum - [20] and maximum + [60] degrees Celsius.
- The phone's normal operating temperature is  $0^{\circ}\text{C} \sim +45^{\circ}\text{C}$  .In order to ensure the normal phone functions, do not use this phone outside the temperature range.
- Please check local regulations for disposal of electronic products.

- Do not carry your phone in your back pocket as it could break when you sit down.

### **Small Children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

### **Demagnetization**

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

### **Electrostatic Discharge (ESD)**

Do not touch the SIM card's metal connectors.

**Antenna**

Do not touch the antenna unnecessarily.

**Normal Use Position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

**Air Bags**

Do not place a phone in the area over an air bag or in the air bag deployment area.

Store the phone safely before driving your vehicle.

**Seizures/ Blackouts**

The phone can produce a bright or flashing light.

**Repetitive Motion Injuries**

To minimize the risk of RSI when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.

- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take lots of breaks to stretch and relax.

### **Emergency Calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

### **Loud Noise**

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth stereo headsets or other audio devices.

### **Phone Heating**

Your phone may become warm during charging and during normal use.



# **Electrical Safety**

## **Accessories**

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit in the battery terminals.

## **Connection to a Car**

Seek professional advice when connecting a phone interface to the vehicle electrical system.

## **Faulty and Damaged Products**

Do not attempt to disassemble the phone or its accessory.

Only qualified personnel can service or repair the phone or its accessory.

If your phone or its accessory has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service centre.

# **Interference**

## **General Statement on Interface**

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

### **Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

### **Hearing Aids**

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

## **Medical Devices**

Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

## **Hospitals**

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## **Aircraft**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft. If your device offers a 'flight mode', this must be enabled prior to boarding an aircraft.

## **Interference in Cars**

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

## **Explosive Environments**

### **Petrol Stations and Explosive Atmospheres**

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment. Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

### **Blasting Caps and Areas**

Power off your mobile phone or wireless device when in a blasting area or in areas posted power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

## **RF Exposure**

### **Specific Absorption Rate (SAR)**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when tested at the ear was 0.865 W/kg\*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

\* The tests are carried out in accordance with **EN 62209-1-2006**.

**Body Worn Operation**

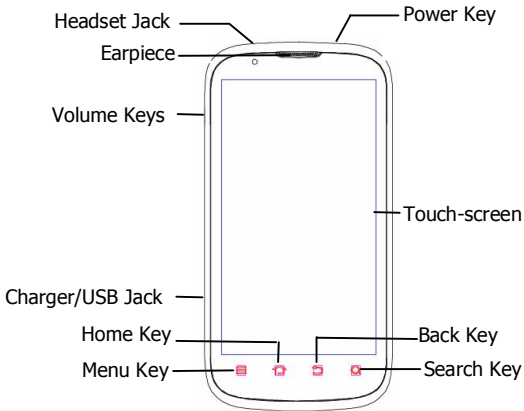
Important safety information regarding radio frequency (RF) radiation exposure.

To ensure compliance with RF exposure guidelines the phone must be used with a minimum of 15 mm separation from the body.

Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits.

# Getting Started

## Overview



## Keys Explained

| Key         | Function  |
|-------------|---|
| Power Key   | <ul style="list-style-type: none"><li>• Hold to turn on or off Silent or Airplane mode, or to power off.</li><li>• Press to switch your phone to Sleep mode.</li><li>• Press to wake up your phone.</li></ul> |
| Home Key    | <ul style="list-style-type: none"><li>• Press to return to the Home Screen from any application or screen.</li><li>• Hold to see recently used applications.</li></ul>  |
| Menu Key    | Press to get the options for the current screen.  |
| Back Key    | Press to go to the previous screen.   |
| Volume Keys | Press or hold to turn the volume up or down.  |

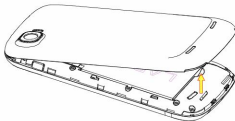
## Starting up

### Installing the SIM/SD Card and Battery

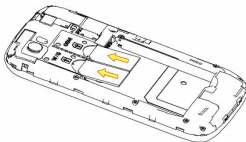
Switch off your phone before installing or replacing the battery, SIM, or memory card.



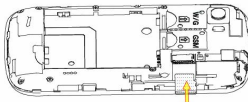
1. Remove the back cover.



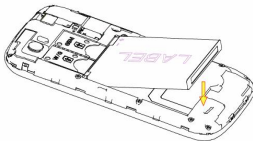
2. Hold the SIM card with the cut corner oriented as shown, and slip it into the card holder.



3. Insert the memory card into the metal slot with the metal contacts facing down until it clicks to the right position.



4. Insert the battery by aligning the gold contacts on the battery with the gold contacts in the battery compartment. Gently push down on the battery until it clicks into place.



5. Press the cover gently back into place until you hear a click.

## **Removing the Battery and SIM/SD Card**

1. Make sure that your mobile phone is off.
2. Remove the back cover.
3. Lift the battery up and out.
4. Slide the SIM card out.
5. Slide the SD card out.

## **Charging the Battery**

When you first get your new phone you'll need to charge the battery.

1. Connect the adapter to the charger jack. Ensure that the adapter is inserted with the correct orientation. Do not force the connector into the charger jack.
2. Connect the charger to a standard AC wall outlet.
3. Disconnect the charger when the battery is fully charged.

## **Switching Your Phone On/Off**

Make sure the SIM card is in your device and the battery is charged.

- Hold **Power Key** to switch on your phone.

- To switch it off, hold **Power Key** to get the phone options. Select **Power off**, and then tap **OK**.

## **Setting Up Your Phone for the First Time**

When you first power on your phone after you purchase it or reset it to factory settings (see chapter *Sorting out Your Phone Settings – Privacy: Reset to Factory Settings*), you need to do some settings before using it. Tap **Menu Key** in the standby mode, then select **System settings > Language & input > Language** to change the language you want to use, if needed.

## **Switching to Sleep Mode**

To save battery power, Sleep Mode suspends your device to a low-power-consumption state while the display is off. Your device also goes into Sleep Mode by itself when the display is automatically turned off after a certain period of time. You can start sleep mode by the following method.

Press **Power Key** to switch to Sleep Mode.

## Waking Up Your Phone

1. Press **Power Key** to activate your screen display.
2. Long press the unlock icon to unlock the screen.

**NOTE:** If you have set an unlock pattern, PIN or password for your phone (see chapter *Sorting out Your Phone Settings – Security Settings*) you'll need to draw the pattern or enter the PIN/password to unlock your screen.

## Getting Around Your Phone

### Touch Control

You can use finger gestures to control your phone. The controls on your touch-screen change dynamically depending on the tasks you're performing.

1. Tap the buttons, icons, or applications to select items or to open applications.
2. Flick the screen to scroll up, down, left or right.
3. Hold and drag to move particular items across the screen.
4. Double-tap the screen to zoom in/out an image. Pinch on with two fingers to zoom in/out a web page.

## Home Screen

In the Home screen, besides the shortcut icon is displayed, you can also set your own wallpaper, add the widgets or application shortcuts you need, or remove them as you like.


## Extended Home Screen

The Home Screen extends beyond the screen width, giving you loads more space to add more stuff. Simply slide your finger to the left or right.

## Choosing Your Wallpaper

1. Press **Home Key** to return to the Home Screen.
2. Tap **Menu Key** and select **Wallpaper**.
3. Tap **Gallery, Live Wallpapers, Video Wallpaper** or **Wallpapers** and choose the image or animation you want to use as the wallpaper. Some cropping may be needed for Gallery images.
4. Tap **Set wallpaper**.

## Adding Items to Your Home Screen

















1. Press **Home Key** > tap  to enter the Application Program Interface
2. In the list of applications, touch and hold the icon until its vibration, when the main screen appears, move the application icon to the idle position, release the finger.

## Removing Items from Your Home Screen

1. Press **Home Key** to return to the Home Screen.
2. Tap and hold the item you want to delete until the **Remove** appears on the screen.
3. Drag the item to the remove icon and release your finger when the item turns red.

## Status and Notification Icons

Your phone will tell you exactly what's going on by showing you simple icons. Here's what they mean.

|   |                  |   |                            |
|---|------------------|---|----------------------------|
|  | USB connected    |  | Missed call                |
|  | Airplane mode    |  | Signal strength            |
|  | Signal searching |  | New message                |
|  | Battery charge   |  | Wi-Fi network              |
|  | Alarm set        |  | Earphone insert            |
|  | Silent mode      |  | Meeting mode               |
|  | Bluetooth icon   |  | USB debugging connected    |
|  | Data Conn off    |  | New Wi-Fi network detected |



## Using the Notification Panel

Flick the status bar downwards from across the top of the screen to open the Notification Panel, where you can see your calendar events, new Messaging, and current settings – such as call forwarding or call status. From here you can also open new Messaging, reminders, etc.

## Open Recently-Used Applications

1. Hold **Home Key** from any screen. The phone will display icons of applications you used recently.
2. Tap the application you want to open.

## Phone Calls

### Making Calls

There are many ways to make a call with your phone. And they're all easy to do.

### Calling from the Phone

1. Press **Home key** > tap  > **Phone** or tap  on the Home Screen.

2. Enter the phone number using the on-screen keypad.

Tap  to delete wrong digits.

3. Tap the dial icon.

**TIPS:** To make international calls, hold  to enter the “+”.

### Calling from Your Contacts


4. Press **Home key** > tap  > **People**.

5. Slide your finger to scroll the contacts list and tap the contact you want to call.

You can search for a contact by tapping  in the bottom of the screen.

6. Tap the dial icon.


### Calling from Your Call History

1. Press **Home key** > tap  > **Phone**.

2. Tap the call log to dial the number.


### Calling from a Text Message

If a text message contains a phone number that you want to call, you can make the call while viewing the text message.


1. Press **Home key** > tap  > **Messaging**.
2. Tap the conversation and then find the message that contains the phone number you need.
3. Tap the message, the phone will list the options.

## Receiving Calls

### Answering a Call



Drag the  **icon** to right to answer the call.

### Rejecting a Call



Drag the  **icon** to left to reject the call.

### Muting a Call

During a call, you can mute your microphone so that the person you are speaking to cannot hear you, but you can still hear them.

Tap  to turn your microphone off. To turn your microphone back on, tap  again.

## Turning the Speakerphone On/Off

Tap  during a call to turn the speakerphone on. Tap  again to turn off the speakerphone.

## Ending a Call


Tap  to finish a call.

## Contacts


You can add contacts on your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing.

To see your contacts, Press **Home key** > tap  > **People**.


## Creating a Contact

1. Tap  from the Contacts Screen.
2. Choose the storage location to save the contact.
3. Enter the contact name, phone numbers, and other information, and then save it.

## Searching for a Contact

1. Tap  in the bottom of the Contacts Screen.
  2. Input the contact name you want to search for.
- The contacts matched will be listed.



## Messaging




Your SMS (text message) and MMS (multimedia messaging service) are combined into one menu in **Home Key** > tap  > **Messaging**.

### The Message Box

Instead of an inbox and outbox, your phone organizes all Messaging you sent and received into one box, where Messaging exchanged with the same number are grouped into one message thread in the Messaging Screen. You can tap a thread to see the conversation you have had with someone.

### Sending a Message

1. Press **Home key** > tap  > **Messaging**.
2. Tap  to create new message.

3. Enter the recipient's number or name. As you type, matching contacts will appear. Tap a suggested contact to add as a recipient. You can also tap  to select recipients from the contacts.
4. Tap **Type message** and type your message.
  - Tap **Menu Key** to insert quick text, smiley, or contact.
  - If you are sending an MMS, tap **Menu Key** to add a subject, or tap  to attach pictures, videos, audio, or slideshow.
5. Tap  to send your message.


**NOTE:** Add an attachment to text message and it will be converted into an MMS automatically. Likewise if you remove all attachments and the subject from an MMS, it'll automatically become a text message.

## Message Settings

The phone's message settings are pre-configured for you to use immediately. To change them, tap **Menu Key > Settings** from the Messaging Screen.

**NOTE:** From SMS settings screen tap **Menu Key > Restore default settings** to change all the message settings back to the original.

## Touch Input Settings

Choose the touch input settings by tapping **Home key** > tap  > **Settings** > **Language & input** from Home Screen.


In the **KEYBOARD & INPUT METHODS** section, you can choose the settings that you need.

## Getting Connected to the Internet

Your phone's impressive networking capabilities allow you to access the Internet or your corporate network with ease.

You can use default connection settings to connect to the Internet via your mobile network, or Wi-Fi.

The network connection can be enabled /disabled manually. Just press

**Home key** > tap  > **Settings** > **SIM management** > **Data connection** from the Home Screen. You can according to the need to set.




## Adding a New Network Connection

To get connected via your mobile network you need a data plan with your service provider. Also if the networks settings are not pre-configured on your phone, please contact your provider to get the necessary information.

You can view settings by pressing **Home key** > tap  > **Settings** > **More** > **Mobile networks** > **Access Point Names**.

## Turning On Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to about 300 feet.

1. Press **Home key** > tap  > **Settings**.
2. Click  next to the Wi-Fi menu to turn it on, click  you can turn off the Wi-Fi function.

## Connecting to a Wi-Fi Network

1. Press **Home key** > tap  > **Settings** > **Wi-Fi**.


When the WLAN is on, the Wi-Fi access points, or “hotspots”, that your phone has detected are displayed with their names and security settings.



2. Tap an access point to connect to it.

**NOTE:** If security features are implemented, you'll need to enter a password.

## Checking the Wi-Fi Network Status


You can check the Wi-Fi network by looking at the  icon in the status bar.

## USB tethering & portable hotspot


Share your phone's data connection via USB or as a portable Wi-Fi hotspot.

### Enabling USB tethering

**TIPS:** The PC accesses the Internet via the phone's mobile network. Therefore, set up the networks connection correctly before you try to use the phone as a modem.

Press **Home Key** > tap  > **Settings** > **More** > **Tethering & portable hotspot** and tick the **USB tethering** check box.


## Disabling USB tethering

Press **Home Key** > tap  > **Settings** > **More** > **Tethering & portable hotspot** and clear the **USB tethering** check box.  
You can also just pull out the USB cable.

## Enabling the Wi-Fi Hotspot

You can use the phone as a portable WLAN router, to share your phone's internet connection with one or more PC or other devices.

### NOTE:

- When the portable Wi-Fi hotspot function is enabled, you can't use your phone's applications to access the internet via its Wi-Fi connection.
- You can configure the Wi-Fi hotspot as follows:
  1. Press **Home Key** > tap  > **Settings** > **More** > **Tethering & portable hotspot** and tick the **Portable Wi-Fi hotspot** check box.
  2. Tap **Configure Wi-Fi hotspot** to set up & manage portable Wi-Fi hotspot.
  3. Tap **Save**. Now you can find the hotspot on other devices and connect to it.

## Disabling the Wi-Fi Hotspot


Press **Home Key** > tap  > **Settings** > **More** > **Tethering & portable hotspot** and clear the **Portable Wi-Fi hotspot** check box.

## Browsing the Internet

You can use your phone to get on the Internet via a network or Wi-Fi connection.

Press **Home Key** > tap  > **Browser**.

**There are different ways to open web pages:**

- Tap the address bar to enter the website you want to browse. Then tap  on the touch keyboard.
- Tap **Menu Key** > **Bookmarks/History** and select a bookmark or history to open.

## Browsing Options

When you browse the Web, you can also do the following:

- Press **Menu Key** > **Close** and select **Quit** to exit.

- Press **Menu Key > Bookmarks/History** and select a bookmark or history to open.
- Press **Menu Key > Settings** to configure browser settings.

## Using Bookmarks

If you know the Web address, you can manually add bookmarks. To bookmark a web page, open it and tap **Menu Key > Save to bookmarks**. Give the bookmark a name and save it.

## Editing a Bookmark

1. Open a Browser window.
2. Tap **Menu Key > Bookmarks/History**.
3. Select an item you want to edit and hold on it until the shortcut menu pops up.
4. Select **Edit bookmark**.
5. Edit the name or location, and then tap **Ok** to save it.

## Deleting a Bookmark

1. Open a Browser window.

2. Tap **Menu Key > Bookmarks/History**.
3. Select an item you want to delete and hold on it until the shortcut menu pops up.
4. Select **Delete bookmark** and tap **OK** to confirm.

## Changing Browser Settings

Tap **Menu Key > Settings** from a browser window to change browser settings.

## Bluetooth

Bluetooth is a short-range wireless communication technology. Phones or other devices with Bluetooth capabilities can exchange information wirelessly within a distance of about 10 meters. The Bluetooth devices must be paired before the communication is performed.

1. Press **Home Key > tap**  **> Settings**.
2. Click  next to the Bluetooth menu to turn it on,


When Bluetooth is on, the  icon will appear in the status bar.


3. Tap **Bluetooth**. Your phone will show all visible Bluetooth devices in range.
4. Tap the device you want to pair with and operate according to the message prompt.  
When the owner of the device to be paired accept the connection, the pairing is completed.

**TIPS:** Tap your device name to make your phone discoverable if other devices try to pair with your phone.

## Making the Most of Multimedia

### Taking Pictures with Your Camera



Your phone has camera function. Open it by pressing **Home Key** > tap  > **Camera**.

Tap  to take a shot. To view it, just tap the picture in the right corner of the screen.

**NOTE:** Before taking a picture, click the corresponding icon on camera screen to complete the camera-related settings.


## Shooting Video with Your Camcorder

Open the camcorder by pressing **Home Key** > tap  > **Camera** > tap  > **Camcorder**.

Then tap  to start shooting, and tap  to stop. Select the picture in the right corner of the screen to view the video you've just shot.

## Listening to Your FM Radio

With the FM Radio, you can search for radio channels, listen to them, and collect them to your phone. Note that the quality of the radio broadcast depends on the coverage of the radio station in your area. The wired headset works as an antenna, so always connect the headset when using the radio.

- To tune in, plug your headset into your phone. Press **Home key** > tap  > **FM Radio**.


## Playing Your Music

You can play digital audio files from your phone's memory card in **Music**. Before playing music, you need to copy music files to memory card location.

1. Press **Home Key** > tap  > **Music** to open the Music Screen.
2. Click the Music category label > music files to start playing.





3. Adjust the volume with **Volume Keys**.

## Opening Your Gallery

Press **Home Key** > tap  > **Gallery**. You can use **Gallery** to view pictures and play videos. You can also do some basic editing of your pictures – such as setting them as wallpaper or contact icons, and sharing with friends.

## Making Voice Memos

**Sound Recorder** enables you to record your voice memos.

1. Press **Home Key** > tap  > **Sound Recorder**.
2. Tap  to start recording.
3. Tap  to stop recording.
4. Tap  to play back the voice recording.
5. Save the voice recording after stop, or tap **Discard** to delete the recording.



## Using Your Google Applications

Signing in to your Google Account lets you synchronize Gmail, Calendar, and Contacts between your phone and the web. And if you don't have an account, you can easily create one.


1. Tap a Google application that needs a Google account, such as **Play Store**.
2. If you've got a Google account, tap **Existing**. Enter your username and password. Then tap **Sign in**. (Or tap **New** if you don't have a Google account.)

## Gmail


Gmail is a web-based email service that's configured when you sign in to your Google account. Depending on your synchronization settings, the Gmail on your phone can be automatically synchronized with your Gmail account on the web. This is how to enter Gmail:

Open **Gmail** by Pressing **Home Key** > tap  > **Gmail**.

## Using Google Talk


Google Talk is Google's instant messaging program, which enables you to communicate with other people who also use it. Press **Home Key > tap**  **> Talk**

## Latitude

Google's Latitude service is a social tool for sharing your location information with selected friends. You can also find on the map the location of your friends - to see nearby friends and met with them (if necessary). Press **Home key > tap**  **> Latitude** to enable Latitude service.

## Sorting out Your Phone Settings

### Setting Date and Time


1. Press **Home key > tap**  **> Settings > Date & time.**
2. Clear the **Automatic date & time** and select **Off** if you want to set the time and date by yourself.
3. Set date, time and change the other options.

## Display Settings

Press **Home key** > tap  > **Settings** > **Display**, you can adjust the display settings as you like:


- **Brightness:** Adjust brightness of the screen.
- **Auto-rotate screen:** Rotate the screen display as you rotate the phone.
- **Wallpaper:** Choose window animation.
- **Sleep:** Set the delay for the screen to automatically turn off.

## Sound Settings

By pressing **Home Key** > tap  > **Settings** > **Audio profiles**, you can select the profile, adjust the sound settings, such as ringtones, volume and vibrate.

## Language Settings

You can change the language of your phone system in two simple steps.

1. Press **Home key** > tap  > **Settings** > **Language & input** > **Language**.
2. Select a language from the list given.


## Disabling Data Services

1. Press **Home key** > tap  > **Settings** > **SIM management** > **Data connection**, then tap **Off**.

## Switching Network Modes

1. Press **Home key** > tap  > **Settings** > **More** > **Mobile networks** > **3G service** > **Network Mode**.
2. Select one of the following: **GSM/WCDMA (auto mode)**, **WCDMA only**, or **GSM only**.

## Switching Networks

1. Press **Home key** > tap  > **Settings** > **More** > **Mobile networks** > **Network operators**. The phone automatically searches for all available networks.
2. Tap the SIM card you want to set.
3. Tap a network to register manually, or tap **Select automatically**.

## Setting Access Point Names

To connect to the Internet you can use the default Access Point Names (APN). And if you want to add a new APN, please contact the service provider to find out more.


Press **Home key** > tap  > **Settings** > **More** > **Mobile networks** > **Access Point Names**.

## Security Settings

Here's how to protect your phone and SIM card from unauthorized use.

## Protecting Your Phone with a Pattern

### Creating Your Screen Unlock Pattern

1. Press **Home key** > tap  > **Settings** > **Security** > **Screen lock** > **Pattern**.
2. Read the instructions on-screen, and watch the example pattern, and select **Next**.
3. Drag your finger to connect at least four dots, draw the pattern.
4. Touch **Continue**.
5. Redraw your pattern to confirm.


## Unlocking the Screen with Your Pattern

1. Press **Power Key** to wake up the screen.
2. Draw the pattern you set to unlock the screen.

If you make a mistake, your phone will ask you to try again.

## Protecting Your Phone with a PIN or Password

### Creating a PIN or Password

1. Press **Home key** > tap  > **Settings** > **Security** > **Screen lock**.
2. Tap **PIN** or **Password**.
3. Read the instructions and according to this instruction to complete your PIN or password settings.

### Unlocking the Screen with Your PIN or Password

1. Press **Power Key** to wake up the phone.
2. Enter the PIN or password you set.

### Disabling Screen Unlock Security


If you have created an unlock pattern, PIN or password, you can disable it.

1. Press **Home key** > tap  > **Settings** > **Security** > **Screen lock**.

2. Draw the screen unlock pattern or enter your PIN/ password you have created.
3. Tap **None**.

### **Protecting Your SIM Card with a PIN**


Every SIM card comes with a PIN. The initial PIN is provided by your mobile phone carrier. It's best to lock your SIM card as soon as you can.

1. Press **Home key** > tap  > **Settings** > **Security** > **Set up SIM card lock**.
2. Tick the **Lock SIM card** check box.
3. Enter the PIN you've been given and tap **OK**.

**TIPS:** If you enter the wrong SIM PIN more times than allowed, your SIM card will be locked and you cannot access the mobile phone network. Contact your operator for a PIN Unlock Key (PUK) to restore the SIM card.

### **Changing Your SIM PIN**

You can change the PIN you've been given to one easier for you to remember and harder for others to guess.

1. Press **Home key** > tap  > **Settings** > **Security** > **Set up SIM card lock**.
2. Make sure you already tick the **Lock SIM card** check box.
3. Tap **Change SIM PIN**.

### **Setting up Credential Storage**

This lets you select applications to access secure certificates and other credentials.

### **Deleting Secure Credentials**

1. Press **Home Key** > tap  > **Settings** > **Security**.
2. Tap **Clear credentials** to clear credentials.



## Managing Your Device Memory

Press **Home Key** > tap  > **Settings** > **Storage**.

You can view the space information of the SD card as well as the phone storage.

- **Unmount SD card:** You can unmount the SD card to safely remove it.
- **Erase SD card:** Erase all data on the SD card.

## Privacy: Reset to Factory Settings


Press **Home key** > tap  > **Settings** > **Backup & reset** > **Factory data reset** > **Reset phone** > **Erase everything**.

**WARNING:** All your personal information and downloaded applications on your phone will be erased after the resetting.


# Applications

Press **Home Key** > tap  > **Settings** > **Apps**.

## Installing an Application


You can install an application from the Play store (**Home Key** > tap  > **Play Store**).

You can also install a non-Marketing application if you have allowed the installation of it. Make sure that you select an application developed for your device and processor type before installing it.

1. Copy the application file to the SD card and install the card on your phone.
2. Press **Home key** > tap  > **File Manager**, and open the folder where the application file is.
3. Tap the file to start installation.
4. Read the installation instructions that come with the application and follow it to complete the setup.

**NOTE:** please take your handset as the standard.


## Removing an Application

1. Press **Home key** > tap  > **Settings** > **Apps** .
2. Select the application you want to delete.
3. Tap **Uninstall** and **OK** to confirm.

## Moving an Application


You can move the applications downloaded or installed on your phone to the memory card when the phone memory is full. You can also move applications to your phone if the memory card is getting full.

**NOTE:** Not all applications can be move to your phone or memory card.


1. Press **Home key** > tap  > **Settings** > **Apps** .
2. Click the application you want to move on the **Downloaded** tab.

# Managing Other Settings

## Accessibility

You can configure accessibility options for accessibility-related applications by pressing **Home Key** > tap  > **Settings** > **Accessibility**.


## Text-to-speech Output

You can set the text-to-speech and voice recognition options by pressing **Home Key** > tap  > **Settings** > **Language & input** > **Text-to-speech output**.

**NOTE:** You need to download voice data in order to use the text-to-speech function.


## Other Applications

### Alarms

1. Press **Home key** > tap  > **Clock** > **Set alarm**.
2. Tap the default alarm to configure it. Or to create a new alarm, tap **Add alarm**.
3. Tick the **Turn alarm on** box and set up the alarm options.

### Calculator

You can use the phone directly perform simple mathematical calculations.

1. Press **Home Key** > Tap  > **Calculator**.
  2. Click the button corresponding with the calculator display, perform basic arithmetic.
- TIPS:** Tap **Menu Key** > **Advanced panel** to use scientific calculation.

| National Restrictions |   |   |
|-----------------------|---|---|
| 2400.0-2483.5MHz      |   |   |
| Country               | Restriction                             | Reason/remark   |
| Bulgaria              |   | General authorization required for outdoor use and public service   |
| France                | Please don't use WIFI function outdoors | Military Radiolocation use. Refarming of the 2.4GHz band has been ongoing in recent years to allow current relaxed regulation. Full implementation planned 2012 |
| Italy                 |   | If used outside of own premises, general authorization is required  |
| Luxembourg            | None                                    | General authorization required for network and service supply(not for spectrum).  |
| Norway                | Implemented                             | This subsection does not apply for the geographical area. Area within a radius of 20km from the center of Ny-Alesund  |
| Russian Federation    |   | Only for indoor applications  |

| This equipment may be operated in: |    |    |    | AT | BE |
|------------------------------------|----|----|----|----|----|
| CY                                 | CZ | DK | EE | FI | FR |
| DE                                 | GR | HU | IE | IT | LV |
| LT                                 | LU | MT | NL | PL | PT |
| SK                                 | SI | ES | SE | GB | IS |
| LI                                 | NO | CH | BG | RO | TR |

## **Declaration of RoHS Compliance**

To minimise the environmental impact and take more responsibility for the earth we live on, this document shall serve as formal declaration that the ZTE V970M manufactured by ZTE CORPORATION is compliant with Directive 2002/95/EC of the European Parliament -RoHS (Restriction of Hazardous Substances) with respect to the following substances:

- (1) Lead (Pb)
- (2) Mercury (Hg)
- (3) Cadmium (Cd)
- (4) Hexavalent Chromium (Cr (VI))
- (5) Polybrominated biphenyls (PBB's)
- (6) Polybrominated diphenyl ethers (PBDE's)

(Compliance is evidenced by written declaration from our suppliers, assuring that any potential trace contamination levels of the substances listed above are below the maximum level set by EU 2002/95/EC, or are exempt due to their application.)

ZTE V970M manufactured by ZTE CORPORATION, meets the requirements of EU 2002/95/EC.



## Disposal of Your Old Appliance



1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/EC.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.

For this product's recycling information based on WEEE directive, please send an e-mail to [weee@zte.com.cn](mailto:weee@zte.com.cn)

## EC Declaration of Conformity

C € 1588

It is hereby declared that following designated product:

Product Type: **WCDMA/GSM (EDGE) Dual-Mode Digital Mobile Phone**

Model No: ZTE V970M

Complies with the essential protection requirements of the Radio and Telecommunication Terminal Equipment Directive (EC Directive 1999/5/EC) and the Electromagnetic Compatibility Directive(2004/108/EC).

This declaration applies to all specimens manufactured identical to the samples submitted for testing/evaluation.

Assessment of compliance of the product with the requirements relating to the Radio and Telecommunication Terminal Equipment Directive (EC Directive 1999/5/EC) was performed by American TCB(Notified Body No.1588), based on the following standards:

|        |  |
|--------|--|
| Safety | EN 60950-1:2006/A11:2009;EN 50332-1:2000;EN 50332-2:2003   |
| EMC    | EN 301 489-1 V1.9.2;EN 301 489-3 V1.4.1;<br>EN 301 489-7 V1.3.1;EN 301 489-17 V2.1.1;<br>EN 301 489-24 V1.5.1;<br>EN 55013:2001/A2:2006;EN 55020:2007; |
| Radio  | EN 301 511 V9.0.2; EN 300 328 V1.7.1<br>EN 301 908-1 V5.2.1; EN 301 908-2 V5.2.1;<br>EN 300 440-1 V1.6.1; EN 300 440-2 V1.4.1;                         |
| Health | EN 50360:2001;<br>EN 62311:2008;<br>EN 62209-1:2006;<br>EN 52209-2:2010;<br>EN 62479-2010 ;  |

This declaration is the responsibility of the manufacturer:  
ZTE Corporation

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ZTE Plaza, Keji Road South, Hi-Tech, Industrial Park,  
Nanshan District, Shenzhen, Guangdong, 518057, P.R.China  
Authorised person signing for the company:

Xu feng      Quality Director Of ZTE Corporation

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*Name in block letters & position in the company*

Shenzhen, 3 Sep 2012

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Place & date



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Legally valid signature